CanvasGuard™
Maintenance Program

A Flexible, Cost-Effective Alternative to OEM Maintenance Contracts

If you want to extend the life of your IT equipment but you don't want the expense and inflexibility of an OEM service contract, CanvasGuard's™ Maintenance Program offers a better solution. With our team of trained, technical experts and our vast inventory of certified servers, routers, storage and networking equipment, we can keep your IT infrastructure running smoothly, while saving you between 40-60% on your monthly maintenance costs.

Maintenance Offerings

Whether you need 24/7 on-site support or you just need access to a comprehensive parts inventory, CanvasGuard™ has a maintenance program that's right for you.

Third-Party Maintenance

Keep downtime to a minimum with our top level offering that features a single point of contact for all equipment and flexible support levels.

Warranty Program

CanvasGuard™ stands behind its certified equipment with two warranty programs.

- **Lifetime (free with purchase, end users only):** If you buy a part from us and it breaks, send it back to us and we'll test it, repair it and ship it back.
- **Advanced Warranty:** you have a part you need to replace, regardless of where you purchased it, we will ship it to you and you send us back the defective part.

Real-Time Spares Management

With an in-house maintenance program, make sure the parts you need are on hand when you need them with our automated, parts-replenishment program.

Why CanvasGuard™ for Maintenance

CanvasGuard's™ maintenance program offers the following benefits:

- **Multi-vendor support** – We offer a single point of contact for service and contracts across all manufacturers, including Dell, IBM, HP, Sun, Cisco, EMC, Hitachi, NetApp, etc.
- **Expertise** – Our highly-skilled staff features OEM-certified technicians who spend their days testing and retesting equipment so they understand it inside and out.
- **Value** – We feature monthly contracts that are 40-60% less than what the OEMs charge. Find out how much you can save each month.
- **Flexibility** – You can choose from several support levels, or you can create your own customized support program based on your organization's unique requirements.
- **Proven reliability** – We currently support over 850 customers and 23,000 servers.
- **No agenda** – Most OEMs are more interested in selling you equipment than they are servicing it. When you sign a maintenance contract with Canvas Systems, our goal is to extend the life of your equipment for as long as possible, keeping your IT spending costs low.

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